

Read Me CERES4.51.09 Handling Fee and VAP Fee are editable on Agency Order  
Line (Ceres4.51.09)

Service Request or Support: On the Agency Order line, the Handling Fee (\$), VAP Fee (\$), and Cost Adjustment Factor fields are editable when they should be read only. Adjusting any of these fields directly on the Agency Order line is only temporary and does not affect the underlying fee factors so Agency Fees are not calculated correctly when the Agency Order is processed.

Type	ID	Name
Page	46	Sales Order Subform

This release does not present a change in system usage methodology.

Resolution: Ceres was enhanced to address the reported issue by making the Handling Fee (\$), VAP Fee (\$), and Cost Adjustment Factor fields read only on the Agency Order line. Any changes to the Handling Fee, VAP Fee, or Cost Adjustment factor should be completed via the “Modify Unit Fees” function which is located on the Lines section of the page under the “Line” dropdown.