

Read Me CERES4.51.06 Full Pallet Ordering Quantity not populated after Pallet Selection (Ceres4.51.06)

Service Request or Support: With Full Pallet ordering; on an Agency Order if an Item No. is entered and then a Pallet No. is entered the quantity on the line is not populated.

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This release does not present a change in system usage methodology.

Resolution: Research indicates that the “Stockout Warning” field on Sales & Receivables Setup being set to “Yes” instead of “No” is the base cause of the issue. Ceres was enhanced to address the reported issue by:

1. Removing the initial value of “No” for “Stockout Warning” field on the Item.
2. Changing the default value of the “Stockout Warning” field to “No” on the Agencies & Receivables Setup.
3. Changing the “Stockout Warning” field on the “Sales & Receivables Setup” page to be no longer visible.

Note: Defaulting the quantity on the Agency Order line when a Pallet is selected is governed by the setting of the “Default Pallet Qty. on AO Opt” field on the Bin Policies tab of the Location Card.

Note: Existing Ceres installations should manually set the “Stockout Warning” field on the General tab of Agency & Receivables Setup to “No” (i.e. unchecked) prior to installing this fix.